

Phone: (02) 8789 3060
 Email: customer@jd-sports.com.au
 Opening time: Monday – Friday 9:00am-5:00pm



OUR RETURNS POLICY

- Online orders can be returned to our dispatch centre, or taken to any of our JD stores.
- Returns must be received before replacement product(s) are dispatched again.
- The item being returned must be in its original condition and packaging.
- Returns by post are to be paid for by the customer (unless the item is faulty or incorrectly supplied).
- The product(s) must be returned within 30 days of delivery.
- Our health & Hygiene Policy Prohibits returns for underwear, swimwear and jewellery.

PLEASE ENSURE YOUR RETURN IS COMPLIANT WITH OUR FULL RETURNS POLICY FOUNDED AT:
<https://www.jd-sports.com.au/page/returns-and-refunds/>

<u>Returning Orders via Post</u>	<u>Returning Orders In-store</u>
<p>Simply fill out the form below, and enclose this form with the item (s) you are returning. Mail your return to:</p> <p style="text-align: center;">JD Sports Returns Centre Campus Business Park Unit C1-350 Parramatta Road Homebush West NSW 2140</p> <p>Once received, we will send you a confirmation email.</p> <p>IMPORTANT: Please allow up to 7 business days for your return to be processed.</p>	<p>Simply take the item(s) you wish to return to any JD store.</p> <p>For orders placed using AfterPay, ApplePay, PayPal or a Credit/Debit Card, one of our store representatives can assist with the refund.</p>

Please ensure you have complied with the below requirements:

- You have a copy of your Return Tracking number form Australia Post
- This form includes the original Order Number above.
- The product(s) being returned are in their original condition, with all original tags attached and in their original packaging (does not apply to faulty returns).
- Returned within 30 days from receiving order.
- There are no labels, tape, markings, or other packaging affixed to product(s) or their original box/packageing.

Please note: Failure to comply with the following requirements may result in your return being rejected or significantly delayed.

Full Name:.....

Order Number:.....

ITEM DESCRIPTION	Size	Reason code(s)	REASON CODE
			1. Too small
			2. Too big
			3. Arrived too late
			4. Did not match description/image
			5. Size/colour
			6. Incorrect item sent
			7. Faulty/Damaged
			8. No longer wanted/Unsuitable
			9. Other