



JD SPORTS Malaysia Customer Return Form

Please fill up below, print out and attached with your return products

Name *

First Name

Last Name

Email *

example@example.com

Phone Number *

01x

Phone Number

Order Number: (99xxxxxxx) *

Order Date



Month

Day

Year

Products Returned

Product Code	Description	Size	Reason Code
1			
2			
3			
4			

Reason Codes

1. No longer wanted/Unsuitable
2. Wrong Size(s)
3. Wrong item(s) received
4. Did not match desc/image
5. Missing item(s)
6. Mismatched item(s)
7. Faulty/Damaged
8. Late arrival
9. Other

Returned merchandise is accepted if returned within 30 days of receipt. Only items that are unworn, unaltered, unwashed and in sellable condition can be returned. Bikinis, Undergarments, Swimwear, Socks and Sport bras are not allowed to be returned due to hygiene purposes. For more information regarding the return policy, please refer to JD Sports Malaysia Returns Page.

To resolve this, please contact our Customer Care Team via email/ phone at customercare@jdsports.my OR +603 84081066

RETURN LOCATION:

Please enter your return location here:

CUSTOMER REFUND REQUEST: KIOSK REFUND ONLY

Refund Request *

Full
Partial

Amount Paid *

Card/Debitcard Information (credit card refund only)

Card Holder Name *

Card Number

Expiry Date

CASH Transaction (cash refund only)

I acknowledge receipt of the amount refunded mention above was accurate *

YES
NO

Customer Signature

Date



Month Day Year
